



# OUR CARE AT A GLANCE

## WHO'S ELIGIBLE?

### Veterans

Post-9/11 veterans who served in the United States Armed Services, including the National Guard and Reserves, regardless of role while in uniform, discharge status, or combat experience.

### Family

Parents, siblings, spouses or partners, children, caretakers, and others.

## BENEFITS OVERVIEW

### Low to no cost

All veterans and their families are eligible for care, regardless of insurance or ability to pay.

### Same-day intake

The expected wait between first contact and a first appointment at a Steven A. Cohen Military Family Clinic is less than one week. If you are in crisis, our Cohen Clinics will schedule you an appointment on the same day you contact us.

### More than mental health

We provide support for related needs including unemployment, housing, finance, and education. In-home services, telehealth, and childcare are offered on a clinic-by-clinic basis.

## HOW WE WORK

### What we treat

A variety of mental health issues including depression, anxiety, post-traumatic stress, adjustment issues, anger, grief and loss, family issues, transition challenges, relationship problems, and children's behavioral problems.

### Guaranteed confidentiality

We will not share your confidential information with the U.S. Department of Veterans Affairs or other public, private, or government entities unless required by law. We comply with federal guidelines set by the Health Insurance Portability and Accountability Act (HIPAA).

### Genuine care

Our skilled clinicians and staff have been trained to work specifically with veterans and their families, and some are veterans themselves. We build the trusting and confidential relationships necessary to provide excellent, personalized care.